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## N.C. Department of Environment and Natural Resources- Permit Assistance Centers

One Stop/Express Permit  
Assistance & Coordination



NC

DENR

NC DENR

Tel: (877) 623-6748 Toll-Free

Permit Assistance Centers

## Navigating the Permitting Process

The N.C. Department of Environment and Natural Resources recognizes the challenges many citizens, local governments and businesses face in identifying the environmental permits required for various projects. The NCDENR has permit assistance centers across the state to streamline the process and help customers navigate through the complex and sometimes confusing permitting process.

### Our Answer...

Each permit assistance center offers a single point of contact to act as a liaison between you and the regulatory agencies. We can help you understand the regulatory requirements and ensure the success of your project on the front end. To accomplish this, we offer the following services:

- Identify environmental permits for the proposed project(s);
- Develop timelines for projected permit decisions;
- Coordinate projects requiring multiple permits with different agencies;
- Assist clients who want Express permitting for quicker permitting decisions (where Express permitting is available);
- Help small businesses determine how environmental requirements affect them; and,
- Track permit review times.

### Need To Expedite Your Permits?

The Express permitting option offers a more timely review of certain environmental permits than the traditional permit review process. It offers quicker decisions on permits and certifications, as well as consultation to identify necessary requirements. A pre-application meeting is required, and a complete application, along with supporting technical information, is necessary for a thorough and swift review. Higher fees are charged to support additional staff for the Express review. Multiple permits that may be required for a project can be reviewed concurrently. Please check with your local permit assistance coordinator for Express permit options available in your area.

### When In Doubt, Ask...

If you are unsure of your project's permit requirements or whether it is regulated at all, ask. Beginning a project without securing all of the proper permits, approvals or licenses will likely cause costly delays and possibly hefty fines. So don't hesitate. The most important thing to remember when navigating the permitting process, is to start early and ask often! Our services are free, so please give us a call or Email (i.e., see contact information inside).



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**Responsible  
and efficient  
permitting from  
the mountains  
to the coast.**

	Agencies you may need a permit from for your project:										
Analyze your project by asking these questions below. Does your project:*	Municipal & County Government	Federal Agencies (i.e. Army Corps, U.S. Fish & Wildlife)	Other State Agencies	Surface Water Protection	Air Quality	Aquifer Protection	Coastal Management	Land Quality	Public Water Supply	Hazardous/Solid Waste	Underground Storage Tank
• Involve a bridge or a culvert(s)?	•	•	•	•			•	•			
• Involve the addition of any materials or fill to surface waters or wetlands?		•		•			•	•			
• Involve any work in the water, over the water or wetland(s), or on high ground near the water (e.g., buffer zones, riparian areas, etc.)?	•	•		•			•	•			
• Involve land disturbance or construction proposed on a barrier island or mainland shoreline?	•	•					•	•			
• Result in stormwater discharge to surface waters or wetland(s)?	•	•		•			•	•			
• Involve site grading, filling, excavating or any land clearing?	•	•		•			•	•			
• Involve a wastewater discharge into surface waters or wetland(s)?		•		•			•				
• Involve a new wastewater discharge or the installation of any type of sewer collection system?	•	•	•	•			•	•			
• Involve the disposal of wastewater in a manner other than discharging to surface waters?	•		•			•		•			
• Divert or obstruct the natural flow; or change the natural bedding or bank of a creek or any surface water?	•	•		•			•	•			
• Involve the demolition of an existing structure?	•		•		•		•	•		•	
• Involve the installation or abandonment of any type of well?	•		•			•			•		
• Involve constructing or expanding a public or shared waterline?	•							•	•		
• Involve providing drinking water for => 15 connections or => 25 people?	•		•	•		•		•	•		
• Involve development located within a coastal county?	•	•	•	•			•	•	•		
• Require using or removing materials from the ground or a streambed (including, but not limited to, boulders, gravel, sand, soil and/or wood debris)?	•	•		•			•	•			
• Involve the management, treatment, storage and/or disposal of hazardous/solid waste?	•			•	•			•		•	
• Involve an activity that results in the emission of an air pollutant(s)?	•				•						
• Involve the installation of an air pollution control device?	•				•						
• Involve installing, owning, removing or operating an underground or above ground storage tank?	•	•	•								•
<b>* Permitting requirements vary according to the project type and individual site location.</b>											

## Where to Begin?

Start early. Analyze your project using the chart to the left and call your local permit assistance coordinator to verify if any state environmental regulations will apply to your project.

### Statewide Coordinator Contact Information:

(1) Asheville (ARO)

Alison Davidson (828) 296-4500

2090 U.S. Highway 70

Swannanoa, NC 28778

E-mail: [alison.davidson@ncmail.net](mailto:alison.davidson@ncmail.net)

ARO: Avery, Buncombe, Burke, Caldwell, Cherokee, Clay, Graham, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Swain, Transylvania, Yancey

(2) Mooresville (MRO) & Winston-Salem (WSRO)

Patrick Grogan (704) 663-1699

610 East Center Ave.

Mooresville, NC 28115

E-mail: [patrick.grogan@ncmail.net](mailto:patrick.grogan@ncmail.net)

MRO: Alexander, Cabarrus, Catawba, Cleveland, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, Union

WSRO: Alamance, Alleghany, Ashe, Caswell, Davidson, Davie, Forsyth, Guilford, Randolph, Rockingham, Stokes, Surry, Watauga, Wilkes, Yadkin

(3) Raleigh (RRO) & Fayetteville (FRO)

David Lee (919) 791-4200

3800 Barrett Drive

Raleigh, NC 27609

E-mail: [david.lee@ncmail.net](mailto:david.lee@ncmail.net)

RRO: Chatham, Durham, Edgecombe, Franklin, Granville, Halifax, Johnston, Lee, Nash, Northampton, Orange, Person, Vance, Wake, Warren, Wilson

FRO: Anson, Bladen, Cumberland, Harnett, Hoke, Montgomery, Moore, Richmond, Robeson, Sampson, Scotland

(4) Washington (WARO)

Lyn Hardison (252) 946-6481

943 Washington Square Mall

Washington, NC 27889

E-mail: [lyn.hardison@ncmail.net](mailto:lyn.hardison@ncmail.net)

WARO: Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Gates, Greene, Hertford, Hyde, Jones, Lenoir, Martin, Pamlico, Pasquotank, Perquimans, Pitt, Tyrrell, Washington, Wayne

(5) Wilmington (WIRO)

Cameron Weaver/Janet Russell (910) 796-7215

127 Cardinal Drive Extension

Wilmington, NC 28405

E-mail: [cameron.weaver@ncmail.net](mailto:cameron.weaver@ncmail.net) / [janet.russell@ncmail.net](mailto:janet.russell@ncmail.net)

WIRO: Brunswick, Carteret, Columbus, Duplin, New Hanover, Onslow, Pender

**Disclaimer**  
This brochure has been developed as a tool to familiarize customers with the permitting requirements for the state of North Carolina. It provides general permitting guidance when starting a project in this state. It is not all inclusive and NCDENR's regulations and their interpretation are subject to change. It is the responsibility of the person in operational control of the business, land, etc. to verify with the regulatory agencies whether permits are required.