Below are statistics and facts regarding our services for state fiscal year 2013/2014, which began in July 1, 2013 and ended June 30, 2014. Unless otherwise stated (point in time statistics), all figures reflect the entire service year.

- 4,440 individuals or households were receiving Medicaid assistance as of June 30, 2014.
- 11,010 medically necessary one-way trips were arranged or provided for through the Medicaid Transportation Program.
- 2,782 households were receiving Food and Nutrition Services as of June 30, 2014.
- 59 families were receiving Work First cash assistance on June 30, 2014.
- Through Child Support Enforcement, Transylvania County served 931 children and collected $1,585,692 for their benefit.
- 939 crisis situations were assessed and $200,954 in emergency funds were distributed to benefit citizens.
- $845,757 dollars of child care subsidy was provided to benefit 247 children. The primary purpose of child care subsidy is to support parents' employment.
- 21 adults were able to attend Adult Day Health or Adult Care Center as recipients of the State Adult Day Care Program.
- 71 adults were assessed for abuse, neglect or exploitation by caretakers.
- DSS served as legal guardian for 14 adults.
- 28 adults were able to remain in their homes as an alternative to long term care through the Special Assistance In-Home program.
- 371 reports of potential child abuse / neglect were assessed.
- 55 children were served through the foster care program.
- 18 children in foster care were able to successfully return to a parent and 7 went to live with a relative.
- DSS assisted local families with 6 private adoptions.
- 74 adoptive families were assisted with the receipt of state and federal adoption assistance funds.